Terms of Business

1. Registration / Payment

1.1. Participants can enrol online under: [https://mac-conference.com/registration/](https://mac-conference.com/registration/)
You will receive a confirmation and invoice via e-mail. Payments by bank transfer for your registration need to be received on our account by November 27, 2019. The amount of the registration fee depends on the date of registration, not on the date of payment. ¹)

1.2. After registration has been paid and the amount has been noted on our account, you will receive a confirmation of payment via e-mail. Participants may also register directly at the check-in desk. ¹)

1.3. Any change requested after the original invoice has been issued will result in a 50,00 Euro service fee.

1.4. When you enrol for the congress, you accept our participation conditions, the congress fees and our exclusion of liability.

1.5. Please remember that you will not be able to access without a badge. Please keep your badge safely. It exists no right for replacement in case of loss of the badges.
2. Cancellation

2.1. Participants may cancel registration at any time. However, should you cancel your registration after the pre-registration deadline has expired, (i.e. after midnight of November 06, 2019) congress fees will be payable in full. Fees already paid will not be refunded. ¹)

2.2. Instead of cancelling your registration, you may also name a substitute until November 06, 2019, and we will change the reservation accordingly at no additional cost. However, the original congress participant will continue to be liable for paying the fees; fees will not be refunded to the original congress participant. A change of reservation will not entitle you to a corresponding correction of the congress papers (list of participants, etc.). A change of registration will only become effective if the new congress participant has accepted our general terms of business. ¹)

2.3. Cancellation or change of registration must be made in writing. Cancellations or changes of registration by phone will not be valid. If you send a fax (+49 89 943992273) or an e-mail (registrations@cong-o.de) this will be deemed sufficient in terms of compliance with the requirement to submit cancellations or changes of registration in writing.

¹) These terms do NOT apply for company registration accounts. The corresponding details are listed under Important Information in the respective company account.

3. Hotel reservations

3.1. We have reserved a limited contingent of rooms in advance for the congress participants at the venue hotel. Reasonable room rates will be offered. However, you may reserve rooms at more favourable conditions when booking accommodation through other reservation systems (e.g. on the Internet), since these systems usually book larger contingents in the respective hotels. In the low season you may find special short-term offers at prices below those we have negotiated. CongO GmbH will not assume any liability if higher room rates are charged to congress participants.

3.2. Room reservations may be cancelled according to the hotel rules.

3.3. Due to the limited number of rooms, CongO does not guarantee that all congress participants will be able to reserve the room of their choice in the hotel selected, or that they will be able to reserve a room at all, for example if the contingent is exhausted. In this event, we will notify congress participants accordingly as quickly as possible after having received their requests for reservations. CongO will, however, endeavour to meet all requests for reservation. If circumstances require, reservation requests will be considered on a first-come, first-served basis.

4. Liability

4.1. CongO will be liable only for services actually performed by themselves in accordance with the statutory regulations. Any further liability is excluded. This shall apply in particular to third-party services provided by hotel and catering services, transfer and tourist services as well as other work performances or services. CongO will only act as an intermediary here. Liability claims for such third-party services may only be asserted against the respective service provider. In addition, CongO will be liable for faulty contractual performance, unlawful acts or, in the case of culpa in eligendo, for intent and gross negligence only.
5. Programme

5.1. CongO expressly reserves the right to change the congress topics listed in the program or to engage other lecturers, without assuming any liability for any such changes.

6. Privacy

6.1. All attendees of MAC conference 2019 should be aware that photographs will be taken by our official congress photographer during the course, which might be used on our website, and/or printed media. Please be aware that the congress website uses google analytics to support user statistics.